



The Texas Alliance of Child and Family Services

Family Support Network Coordinator

Background: The Texas Alliance of Child and Family Services (TACFS) is Texas' leading network of mission-driven organizations that have embraced the call to serve vulnerable children, youth, and families in their communities. TACFS members across Texas work to prevent and address child trauma through services including prevention and early intervention, family preservation, residential/foster care services, adoption, post-adoption, youth and young adult transition services, mental health, education, substance abuse and other programs designed to promote safety and reduce risk for children, youth, and families. Our mission is to strengthen and continuously improve the services, practices, and care for at-risk children, youth, and families. We achieve this mission through research and education, collaboration, and advocacy.

The Texas Center for Child & Family Studies is a 501(c)(3) and a supporting organization of Texas Alliance of Child and Family Services (TACFS). The Center strives to support and initiate the development of high-quality child welfare services to ensure appropriate care for all Texas children. The mission is to provide education, research, and training to strengthen the capacity of organizations and systems of care to deliver high quality support services to children and families in Texas. Please visit our website for more information: tacfs.org.

The TACFS team is mission-driven, highly motivated, energetic, and supportive of new and different ways of meeting the needs of the organization and our vast and diverse network of member organizations. The organization was established 1976 and we are continuously evolving in response to the dynamic nature of the work we do. Our overall strategic aim is to support our members so they can do what they do best - care for children and families. And we aim to support the overall child, youth and family serving system, including national and state partners.

As we work to support best practices through the advancement of programs, the TACFS team is also driving systems change to grow primary prevention, family preservation and reunification supports. Our vision is to continue building capacity across continuums of care at the local level to support child and family wellbeing through evidence-based policies and practices, ensuring that families have access to the critical supports and resources they need to safely parent their children.

Specifically, this position will lead the emerging Texas Family Support Network, including efforts focused on advancing the adoption of the Family Resource Center (FRC) model in communities statewide. The Texas Family Support Network is an emerging network of child and family-serving organizations across Texas that are adopting and implementing the National Family Support Network (NFSN) *Standards of Quality for Family Strengthening and Support*. As the backbone organization for the Texas Family Support Network TACFS represents the state network as a member of the NFSN and works to ensure coordinated quality support for children and families across Texas by mobilizing, coordinating, and facilitating activities that support and strengthen families across the continuum of care. Through training, technical assistance, and programmatic leadership, the Center works in close partnership with the Texas Department of Family and Protective Services Prevention and Early Intervention (PEI) Division, national partners, and our vast network of community-based organizations in Texas to successfully



execute and scale this important work. The NFSN *Standards of Quality for Family Strengthening and Support* and the FRC model are research-informed and well-aligned with the Principles of Family Support Practice and the Strengthening Families Approach and Framework.

Reporting: Our Family Support Network Coordinator will work under the immediate direction of the TACFS VP of Learning and will work collaboratively with other TACFS staff, TACFS CEO, TACFS Board and membership; and with other stakeholders including PEI staff, community providers, and state and national partners.

Key Responsibilities: The Family Support Network Coordinator will be responsible for establishing knowledge, skills and initiatives related to family strengthening and support services that further TACFS's work within and support of advancing effective prevention, family preservation and other family services. The Network Coordinator will guide statewide vision, strategy, and activities to grow, support, and sustain the Texas Family Support Network and Family Resource Center model. The Network Coordinator will oversee the day-to-day work and backbone logistics of the Texas Family Support Network. This person will become an NFSN *Standards* and FRC subject matter expert by completing the NFSN Standards Certification Training and attending the NFSN Training of Trainer Institute to become a Master Trainer for the Texas network. The Network Coordinator will manage, coordinate, and facilitate NFSN *Standards of Quality Certification* trainings statewide and lead, grow, and support a statewide team of Texas NFSN *Standards* trainers. The Network Coordinator will serve as the lead on assuring technical assistance and support is provided to Texas Family Support Network member organizations, including the coordination of experts from the Center team to support these needs.

Job duties include, but are not limited to:

- Working with the VP of Learning, TACFS Family Support Project Coordinator, and TACFS leadership team to develop and guide statewide vision and strategy for the emerging Texas Family Support Network and Family Resource model by supporting aligned activities and building public will for the initiative.
- Developing subject matter expertise in the NFSN *Standards* and the FRC model.
- Developing TACFS capacity to serve as NFSN subject matter experts to provide training, technical assistance, and implementation support to organizations serving children and families across the continuum of care in Texas.
- Overseeing and coordinating all backbone responsibilities and activities for the Texas Family Support Network to mobilize, coordinate, and facilitate the process of collective impact for Family Strengthening & Support Programs.
- Working to establish a common understanding across Texas of what it means to be a quality Family Strengthening & Support Program, including a common language we can use for working effectively with families, and how programs can use the *Standards* to advance diversity, equity, and inclusion.
- Developing and overseeing a strategic plan, theory of change, and logic model for the Texas Family Support Network.



- Leading, developing, and coordinating the Texas' NFSN *Standards* statewide training team and coordinating all logistics with the NFSN to host ongoing *Standards* trainings in Texas.
- Incorporating parent voice throughout activities via the PEI Parent Collaboration Group and FRC Parent Advisory Committees.
- Working alongside our Family Support Project Coordinator to represent the Texas Family Support Network at all NFSN Member convenings and serve as a statewide ambassador for NFSN and the FRC model in Texas.
- Overseeing the design and implementation a public-awareness and outreach campaign to raise awareness and build momentum for the Texas Family Support Network and the FRC model including information *Standards of Quality* training opportunities, FRCs, and other Family Support and Strengthening resources.
- Utilizing TACFS' policy, advocacy, and communication teams to raise the visibility of the value and impact of Family Support & Strengthening Networks with lawmakers and community provider organizations, building momentum for FRCs and the *Standards* across the state.
- Supporting the annual Texas Child Care Administrator's Conference including planning, program design, and logistics.
- Working with the TACFS team to identify, develop, and facilitate new learning and training opportunities based on emerging child welfare trends, TACFS member needs, and changing state and federal policies and requirements.
- Identifying outside trainers and experts to incorporate into the TACFS training portfolio and to further our collaboration with other system partners.
- Supporting the ongoing development of the Center's Online Learning Center.
- Participating in TACFS team meetings, key project staffings, monthly member calls, and other relevant internal and external convenings.
- Other duties as assigned that support TACFS priorities and goals, member priorities, and overall advocacy efforts.

Required Qualifications:

- Experience collaborating with family support programs in community-based settings.
- Experience leading collective impact networks/initiatives.
- Demonstrated success training professionals in the child welfare/family support field.
- Strong communication and interpersonal skills, including meeting facilitation and experience with public speaking.
- Ability to complete the Family Support Network Standards Certification Training and the Training of Trainers Institute immediately after being hired.
- Demonstrated understanding of the Principles of Family Support Practice and the Strengthening Families Approach and Framework.
- Demonstrated understanding of the Family Resource Center model and commitment to NFSN/ FRC values, including a strong dedication to including family voice and parent leadership in program design and implementation.
- A strong desire to support and educate adult learners.
- Detail-oriented with strong project management skills and demonstrated ability to coordinate work and projects with various external parties.



Preferred Qualifications:

- Committed to the mission of the organization and advancing the field of direct child welfare services.
- Enjoys developing strong working relationships with various internal and external groups, and values group participation.
- Four-year degree in social work, public health, public policy, education, or a related field is preferred Experience and skills commensurate with degree may be considered.
- Highly organized, self-motivated, creative, and commitment to integrity.
- Ability to successfully work independently and also be a team player who enjoys working collaboratively with TACFS staff, member agency staff, and other partners.
- Goal oriented and a “quick study” who readily adapts as needed.
- Experience working with children and families across the continuum of care.
- Demonstrates a clear understanding of National Family Support Network’s Standards of Quality.

This is a full-time position, with a flexible, accommodating work environment. Compensation will be commensurate with experience. Some travel will be required. This is a grant-funded position. TACFS values our employees and aims to provide compensation and benefits commensurate with experience. TACFS is an equal opportunity employer. TACFS does not discriminate based on race, religion, color, sex, gender identity, sexual orientation, age, non-disqualifying physical or mental disability, national origin, veteran status, or any other basis covered by appropriate law. All employment is decided based on qualifications, merit, and business need. Please e-mail resume and cover letter to Tiffany Greco, VP of Learning, at tgreco@tacfs.org